

CANCELLATION POLICY FOR GROUPS/CLUBS/GUEST

GILROY GARLIC USA RV PARK

ALL RESERVATIONS HAVE A \$10.00 CANCELLATION FEE.

LESS THAN 48 HOURS: CANCELLATION FEE IS EQUAL TO A 1 NIGHT STAY.

GROUPS HAVE A DIFFERENT CANCELLATION POLICY AT TIME OF BOOKING. NO MATTER HOW MANY SITES YOU BOOK, THERE WILL BE A \$10.00 CANCELLATION FEE FOR ANY CANCELLED SITES.

FOR GROUPS: 30 DAYS PRIOR TO YOUR RV OUTING, IF ANY GROUP GUEST SHOULD CANCEL IT WILL BE EQUAL TO OUR CURRENT ONE NIGHT STAY RATE.

WE CANNOT RECOVER ANY GROUP BOOKINGS IN THAT SHORT PERIOD. BEFORE YOU BOOK 1 TO 2 YEARS OUT, MAKE SURE NOT TO OVER BOOK. BETTER TO ADD THAN DELETE. (IT COSTS YOU AND THE GROUP)

ONLY GROUPS THAT PAY IN ADVANCE FOR THEIR ENTIRE OUTING WILL BE GUARANTEED THE RATE AT TIME OF BOOKING. EXAMPLE: 10 SITES @ \$40.00 EACH = \$400.00 WILL GUARANTEE THAT RATE FOR ADVANCE BOOKING. ALTERNATIVELY, YOU WILL PAY THE ONGOING RATE AT TIME OF OUTING, LESS 10% OR 15% DEPENDING ON SIZE OF GROUP.

ONLY THE WAGONMASTER MAY MAKE CHANGES TO GROUP LIST. ANY CHANGES MUST BE BY US MAIL, FAX, OR E-MAIL. NO PHONE CALLS,! WE NEED A PAPER TRAIL.

GILROY GARLIC USA RV PARK WILL, 45 DAYS PRIOR TO YOUR ARRIVAL, SEND OUT OUR "ROSTER" TO THE WAGONMASTER. THIS FORM MUST BE COMPLETED & RETURNED TO US, A.S.A.P. LETTING US KNOW: NUMBER OF RIGS, NAMES OF GROUP MEMBERS ATTENDING, LENGTH OF RIGS, ETC.

ALL GROUPS HAVE A SECURITY DEPOSIT OF \$100.00 THAT IS REFUNDABLE. IF YOUR GROUP CANCELS THE OUTING, THE DEPOSIT WILL FORFEIT, IN ITS ENTIRETY.

ONLY A CREDIT CARD WILL BE TAKEN FOR A GROUP DEPOSIT. THE EXPIRATION DATE OF THE CARD MUST FALL AFTER THE GROUPS STAY. EXAMPLE: YOU BOOK 12/10/2015 YOUR CARD MUST EXPIRE AFTER YOUR ARRIVAL DATE (12/11/2015)

ALL FORMS MUST BE SIGNED WHERE INDICATED. NO RESERVATION WILL BE ENTERED UNTIL THESE FORMS ARE SIGNED & RETURNED TO US. WE WANT NO CONFUSION REGARDING OUR RULES & POLICIES.

GILROY GARLIC USA RV PARK

GROUP/CLUB/GUEST

AGREEMENT

1. A GROUP/CLUB OR GUEST OF GILROY GARLIC USA RV PARK
2. YOU AGREE TO OUR TERMS OF CANCELLATION POLICY ON GROUP/CLUB/GUEST (RESERVATION POLICY)
3. YOU AGREE TO ABIDE BY ALL RULES AND REGULATION'S OF GILROY GARLIC USA RV PARK
4. YOU AGREE TO CLUB HOUSE KEY AGREEMENT
5. YOU AGREE TO DEPOSIT POLICY
6. YOU AGREE THAT ONLY THE WAGON MASTER IS TO MAKE CHANGES TO RESERVATIONS AND THAT HE/SHE IS THE ONLY AGENT WITH WHOM WE WORK WITH BEFORE AND DURING YOUR OUTING.
7. YOU AGREE THAT ONLY THE WAGON MASTER MAY FAX, E-MAIL OR U.S. MAIL US WITH ANY CHANGES. WE WILL NOT MAKE ANY CHANGES ON THE PHONE. WE NEED A PAPER TRAIL.
8. YOU UNDERSTAND THE 30 DAY RULE ON CANCELLATIONS: (EQUAL TO ONE NIGHT STAY IF THE GUEST IN YOUR GROUP SHOULD CANCEL UNDER 30 DAYS OF ARRIVAL OF GROUP OUTING).
9. YOU UNDERSTAND THAT THERE IS A \$10.00 CANCELLATION ON ANY SITES AFTER RESERVATION IS MADE, BEFORE THE 30 DAY CANCELLATION POLICY.
10. YOU UNDERSTAND THAT TO MAKE A RESERVATION WITH GILROY GARLIC USA RV PARK YOU MUST BE HERE IN PERSON, TO ENTER INTO ALL AGRREMENTS WITH THE PARK, AND SIGNATURES ARE REQUIRED ON A FEW DOCUMENTS. NO OVER THE PHONE RESERVATIONS, WE WILL HOLD A RESERVATION FOR 5 WORKING DAYS FOR YOU TO COME INTO THE OFFICE, AFTER THAT IT WILL FALL OFF BOOKS AND RETURN TO OPEN STATUS FOR OTHER GROUP IS TO OBTAIN THOSE DATES.
11. YOU UNDERSTAND THAT THERE ARE NO GUARANTEES ON CLUB HOUSES. YOU WILL BE ASSIGNED A CLUB HOUSE ACCORDING TO THE SIZE OF THE GROUP. THERE ARE NO SITE GUARANTEES AT ANY TIME.
12. YOU UNDERSTAND THAT YOU MAY NOT ENTER INTO ANY AGREEMENTS, ORAL OR WRITTEN, WITH ANYONE OTHER THAN THE GENERAL MANAGER AT ANYTIME. (NOT ASSITANT MANAGERS OR CLERKS OR EMPLOYEES OF GILROY GARLIC USA RV PARK).
13. YOU UNDERSTAND THE DEPOSIT IS REFUNDABLE AND WILL BE CREDITED BACK ON THE SAME CARD THAT IT WAS ISSUED FROM AT THE TIME OF RESERVATION. IF THERE IS A CONFLICT WITH THE CARD, YOU WILL ALLOW US 30 WORKING DAYS TO REFUND IT TO THE ISSUER OF SAID CREDIT CARD. WE DO NOT APPLY IT TO ANY BILL AT ANYTIME.

PG 1 OF 2

GILROY GARLIC USA RV PARK AGREEMENT Ini _____ DATE _____

Gilroy Garlic USA RV Park 650 Holloway Rd, Gilroy, Ca 95020